



## 8.2.2 Confirmation of Safety of Returned Product

### Declaration of hygiene status and decontamination of returns

Article description: _____	Quantity	Customer
Item no. _____		
Charge/LOT: _____		

**I hereby confirm that the attached product meets the following criteria:**  
(please tick the appropriate box)

No contamination with infectious material, hazardous substances or drugs

**The following risk reduction measure has been implemented**

The outer surfaces are dry

Cleaning and disinfection of the instruments is carried out according to the manufacturer's instructions

Disinfected on: \_\_\_\_\_

#### Complaint description of the customer:

(Work) part broken

material defects/cracks/pores

Surface/polish objectionable

boxlock movement does not work properly

function impaired

spring fracture

(Work) part bent

incorrect hardness

Wrong instrument delivered

broken locking

incorrect form/measurement/closure

wrong instrument delivered

Incorrect label

other

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Date/Signature of creator: \_\_\_\_\_